



PAL+ Frequently Asked Questions (Updated JANUARY 2025)

What is the PAL+ program?

PAL+ is an acronym for Prevent-A-Litter Plus. The program was created to help the cost of the spay/neuter surgeries for qualifying community members and eventually it included vaccinations and microchipping. Please [click here](#) to learn more about our PAL+ Program.

What does the PAL+ program offer?

The program offers low cost services for spay/neuter surgeries and vaccines. The cost for a PAL+ client for spay/neuter is \$35 per cat, and \$60 per dog. Vaccinations for PAL+ clients are \$10 each, and microchipping is \$15 per animal. PAL+ can also help pay for rare emergency pyometra surgery and overnight care for qualifying community members.

**Please note starting in 2025 there will be an additional \$50 increase in surgery cost for dogs that weigh more than 80 pounds.*

Who is eligible for PAL+?

Any person who receives government assistance (such as SNAP or Medicaid) is eligible to receive PAL+ pricing. For those not receiving government assistance, but may still be considered low-income, we will look at income guidelines to see if clients qualify. Please [click here](#) to learn more about our qualifications.

What animals are eligible for PAL+?

All dogs and cats in the household that are listed on the original application are eligible. *Additional animals added to your household that are not listed on the original application will not automatically be considered for PAL+ prices, but can still be scheduled for services under regular public pricing.*

Do applicants need to live in a specific geographical area to qualify for PAL+?

We try our best to support northern Colorado communities with our PAL+ Program. We encourage qualified clients who come from Larimer and Weld counties to apply. The PAL+ program has also helped community members from other areas in Colorado, southern Wyoming, and Nebraska. We encourage all potential clients to reach out to us to learn more about other subsidized affordable services closer to their home if we are unable to help. You can find those resources by clicking [here](#).

Where does the funding for the PAL+ program come from?

Many of our funding sources come from grants and donations from local foundations as well as national organizations. Funding also comes from the general operating expenses for Animal Friends Alliance. We are thankful to have the support of these local and national organizations to help assist our PAL+ Program.

How do I apply for PAL+?

1. Make sure you read through our [PAL+ page](#) on our website including our guidelines, frequently asked questions, and qualifications.

2. Fill out the PAL+ Application on our website.

Having trouble filling out the application online? Call to schedule an in-person meeting at 970-484-8516 ext. 5133

3. After submitting the application, you will receive an automatic email asking you to submit your documents which include your photo ID, proof of need, and proof of spay/neuter for the pets listed in the home if indicated that they are fixed/altered.

4. Once your application has been approved, you will receive a link to schedule a time for our PAL+ Coordinator to give you a call and get your animal(s) scheduled!

How long do PAL+ clients stay on the program?

Our commitment to PAL+ clients is to provide the services requested for their loving pets as quickly as we can. It is our goal to help get all of the pets in the household spayed/neutered and to receive vaccinations. After the clients have received these services, the client's PAL+ account will be closed for future spay/neuter surgeries. PAL+ clients can **reapply** every year to continue to receive PAL+ vaccine prices for their animals to help keep them up to date.

How do I know if I am still eligible for the PAL+ program after my animals have been spayed/neutered?

You can email PetResources@savinganimalstoday.org or call 970-484-8516 ext. 5133 to get updated account information and guidance on next steps for reapplying if your animals are due for vaccines.

Can I use the clinic without PAL+?

Yes! You are always welcome to schedule your animals for surgery or vaccines as a public client under our regular clinic prices. You can learn more about our clinic pricing [here](#).

What if I don't qualify for PAL+ but I still need help getting my animals spayed/neutered/vaccinated?

Our public clinic prices remain an affordable rate for our clients. We also have a great list of affordable veterinary clinics in northern Colorado that you can connect with to receive updated pricing and scheduling availability. [Click here to view that list!](#)

Can I make a spay/neuter/vaccine appointment with the clinic while I wait for my PAL+ application to be approved?

You can make an appointment with the clinic for your animals to be spayed/neutered and/or vaccinated, however that appointment will not reflect PAL+ prices, and you will be charged regular clinic prices. Only appointments scheduled with the PAL+ Coordinator will receive PAL+ pricing.

What is the PAL+ 'No Show' Policy?

Our program has very limited surgery spots available for our PAL+ clients. Because of this, we take our No Show policy very seriously. We need at least 2 business days notice if you are not able to make your appointment. We will try our best to reschedule you quickly, however if you are unable to reschedule on our priority day, we may ask for a non refundable deposit.

If you do not provide us with at least two business days notice, we will mark the appointment as a "No Show". We will ask you to contact us within seven days to get the appointment rescheduled. We will require a non-refundable deposit (cash or card) to confirm that appointment. If we don't hear from you within the seven days, your PAL+ program account will be closed, and you have the option to schedule as a public client in our clinic for public prices, or check resources of other lower cost spay/neuter clinics. Any future appointments already scheduled under our PAL+ Program will be canceled.

How many pets can I schedule on the same day?

Vaccines: On our vaccine days, we can see a maximum of THREE animals per client with a deposit.

Surgery: On our spay/neuter days, if we have space to schedule multiple PAL+ animals on the same day we will try our best. Any client scheduling 2 or more animals on the same day will be expected to provide a non-refundable deposit for each pet at the time of scheduling.

Questions?

Email PetResources@savinganimalstoday.org or call 970-484-8516 ext. 5133