



## PAL+ Program Guidelines (Updated January 2024)

*PAL+ is an acronym for Prevent-A-Litter Plus. The PAL program was created to help cover the cost of the spay/neuter surgeries, vaccinations and microchipping for qualifying community members. The average cost for a PAL+ client for spay/neuter is \$30 per cat, and \$60 per dog. PAL+ also offers discounted core vaccinations at \$10 each, and microchipping for \$15 per animal. PAL+ may also help pay for rare emergency pyometra surgery and overnight care for qualifying community members.*

### **PAL+ Program Policies and Guidelines**

- To be eligible for our PAL+ program, you must meet our low income qualifications based on acceptance into government assistance programs or household income requirements.
- All clients must apply online or over the phone to be considered.
- All clients must provide photo ID AND proof of income before being approved. This can be done either by attaching photo images to your application response email or scheduling an in-person meeting with the PAL+ Coordinator.
- ALL animals in the household must be listed on the application, regardless if they need services or not.
- All owners must agree to spay/neuter ALL animals on the application to be in compliance with our PAL+ Program.
- If a client chooses to not spay/neuter all the animals in the household, that client may no longer be in compliance with our program. Exceptions can be rarely made for animals our veterinarian will not operate on due to age or medical condition.
- During scheduling with the PAL+ Coordinator for scheduled services, clients will be given a quote for the services requested, and the client will pay for those services on the day of their appointment.
- New animals not listed on the original application will not be automatically accepted into the program. If new animals are acquired, it will be up to the PAL+ Coordinator to determine if newly listed animals will be accepted. Those additional animals can receive services from our clinic with regular public pricing.
- Active PAL+ clients and those who have used PAL+ in the past 12 months are generally not allowed opportunities to adopt at our organization. For established financial qualifications of this program, obtaining additional animals should be highly considered by the client.
- We have a zero-tolerance policy if a client's animal is a "No-show" for its appointment. A "No show" is defined as not giving two business days notice prior to your scheduled appointment date. To be rescheduled, non-refundable payment that goes towards your appointment is required.

**To start the process of joining our PAL+ Program, [please fill out an application here.](#)**

**Questions?** Email our Community Pet Resources Manager at [PetResources@savinganimalstoday.org](mailto:PetResources@savinganimalstoday.org) or call **970-666-7085**