

# Kibble Supply Frequently Asked Questions

(Updated January 2023)

## What is the Kibble Supply program?

The goal of our Kibble Supply Pet Food Pantry is to help keep pets united with their families through pet food assistance, lessening the chances a pet will be relinquished. Qualifying pet owners regardless of their location can receive supplemental amounts of dog and cat food to help feed their pets. The Kibble Supply Pet Food Pantry is not a resource for rescue organizations or other animal shelters.

### What does the Kibble Supply program offer?

The Kibble Supply Pet Food Pantry is a first come, first served program. We ask that you not save spots in line for other people receiving food. This program is intended to **supplement** the food you purchase for your dogs and cats. We will provide you with **half** of the amount of food needed to feed your pets for one month. Food amounts for dogs are based on the dog's weight. All cats receive a set amount of food regardless of size.

Animal Friends Alliance is located at 2321 E Mulberry St STE 1, Fort Collins, CO 80524 . We offer drive-thru distributions 2-3 times per month and we ask Kibble clients to only come once per month.

You can read more about our Kibble Supply Program Guidelines here.

#### Who is eligible for Kibble?

Any person needing support can join our Kibble Supply program. Those who need pet food assistance should be receiving government assistance (such as SNAP or Medicaid) to remain eligible. For those not receiving government assistance, but may still be considered low-income, we look at income guidelines to see if clients qualify.

You can learn more about our Kibble Supply Program Qualifications here.

#### What animals are eligible for Kibble?

All dogs and cats in the household on the original application are eligible and are <u>required to</u> <u>be spayed/neutered</u>. Rare exceptions are considered with a note from a veterinarian. <u>Additional animals added to your household that are not listed on the original application will not be given food from the Kibble Supply program</u>. When reapplying to use our Kibble Supply program, if additional animals are added to the application, it is to the discretion of the Community Pet Resources Manager if those animals are allowed to receive food.

#### Do applicants need to live in a specific geographical area to qualify for Kibble?

In general, we try our best to support northern Colorado communities with our Kibble Supply program. We encourage qualified clients who come from Larimer and Weld counties to apply. The Kibble Supply program has also helped community members from other areas in Colorado, southern Wyoming, and Nebraska. We encourage all potential clients to reach out to us to learn more about other pet food assistance options closer to their home if we are unable to help.

#### Where does the funding and food for the Kibble Supply program come from?

Many of our funding sources come from grants and donations from local foundations as well as national organizations. Funding also comes from the general operating expenses for Animal Friends Alliance. We are thankful to have the support of these local and national organizations to help assist our Kibble Supply program. Most of the food distributed to community members is generously donated by area pet food retailers, including Poudre Pet & Feed Supply, Wal-Mart, Colorado Pet Pantry, and Food Bank for Larimer County.

### How do I apply for Kibble Supply?

First, please make sure you read through our <u>Kibble page</u> on our website and read over our <u>Kibble Supply Program Guidelines</u>.

1. Fill out a Kibble Supply Application on our website or scan the QR Code



- 2. Once the application has been reviewed, you will receive an email from our Community Pet Resources Manager.
- 3. Respond to that email by attaching a picture of your photo ID and proof of need/income. If you can't upload your documents, please respond to the Community Pet Resources Manager to schedule a time to scan those documents in person.
- 4. You will receive an email afterwards letting you know if your application was accepted or denied. Please follow the instructions in that email about next steps.

You can email our Community Pet Resources Manager at <a href="PetResources@savinganimalstoday.org">PetResources@savinganimalstoday.org</a> or call 970-484-8516 ext. 5133 if you have any questions.

#### How long can Kibble clients stay in the program?

Kibble clients can be in the program for one year. Kibble clients can **reapply** every year to continue to receive food from the Kibble Supply Program.

#### What are the Kibble Supply Distribution dates?

See our <u>Calendar of Events</u> for distribution dates, which are on various Sundays or Thursdays each month. The distribution period is from 9 a.m.-12 p.m. on the scheduled dates.

#### How often can a client come to distribution?

Kibble Supply clients are allowed to pick up food once a month.

#### What if a client can't make any of the distribution dates for a month?

Kibble Supply clients can establish someone else as an "Authorized Person" to pick up food for them in their application. Clients can also email <a href="PetResources@savinganimalstoday.org">PetResources@savinganimalstoday.org</a> or call the Community Pet Resources Manager at 970-484-8516 ext. 5133 to schedule an appointment to pick up food. Please keep in mind this may take up to one week to schedule, so it is preferred that clients make arrangements ahead of time to come on a distribution day.

#### What if my pet is on a prescription diet or eats a specific kind of food?

The Kibble Supply program is run by donated pet food. Due to the high demand of this program, we are unable to accommodate special requests/preferences of pet food. If your pet needs specific/special food, or is on a prescription diet, we <u>must</u> have a note from a veterinarian before providing the food. We can't guarantee that when you come to a distribution day that you will receive the specific food you requested. We will try our best! We encourage clients to purchase specialty/prescription food on their own, and use our Kibble Supply program to help supplement generic pet food needs.

# I need affordable spay/neuter options to remain in compliance with the Kibble Supply program. Where can I go?

Our PAL+ program offers extremely low cost and affordable services at our clinic. The average cost for a PAL+ client for spay/neuter is \$25 per cat, and \$50 per dog. PAL+ also offers discounted core vaccinations at \$7.50 each, and microchipping for \$15 per animal. PAL+ may also help assist for rare emergency pyometra surgery and overnight care for qualifying community members. You can learn more about and apply to the PAL+ program on our website by clicking here. You can email our PAL+ Coordinator at PAL@savinganimalstoday.org or call 970-666-7085 for questions about this resource.

# What if I don't qualify for the Kibble Supply but I still need help getting my animals spayed/neutered and/or getting pet food assistance?

You are always welcome to schedule your animals for surgery or vaccines as a public client under our regular clinic prices. You can learn more about our clinic pricing <a href="here">here</a>. Our public clinic prices remain an affordable rate for our clients. We also have a great list of affordable veterinary

clinics in northern Colorado that you can connect with to receive updated pricing and scheduling availability. Click here to view that list!

If you are needing pet food assistance and we are unable to provide that support for you, please consider these other resources!

- <u>4 Paws Pet Food Pantry</u>
- Colorado Pet Food Pantry

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